

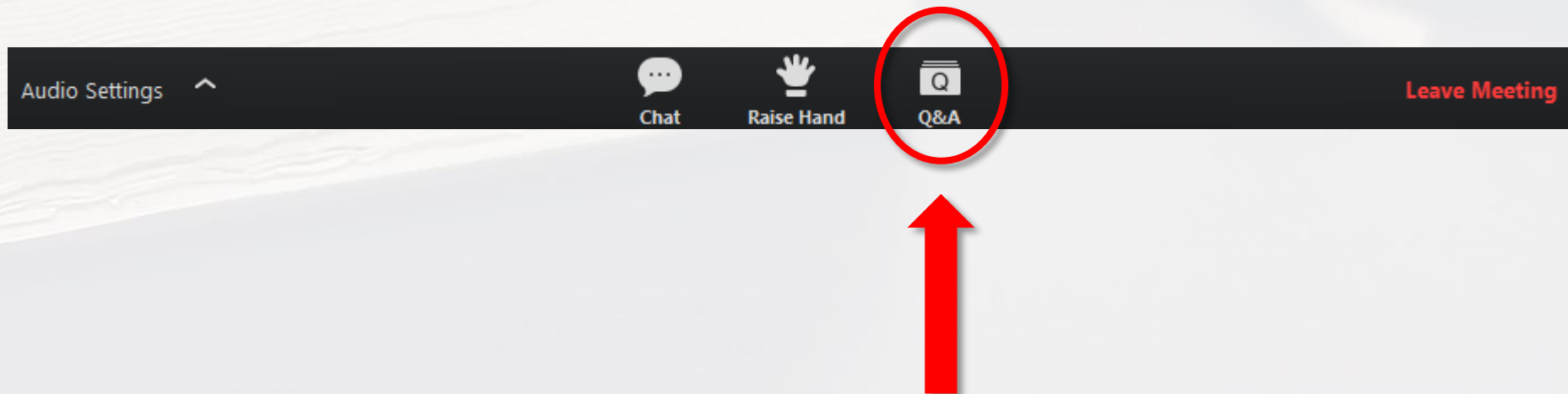
Sexual Orientation & Gender Identity Data Collection

Learning Collaborative
November 19, 2018

HOW TO ASK QUESTIONS

Q&A

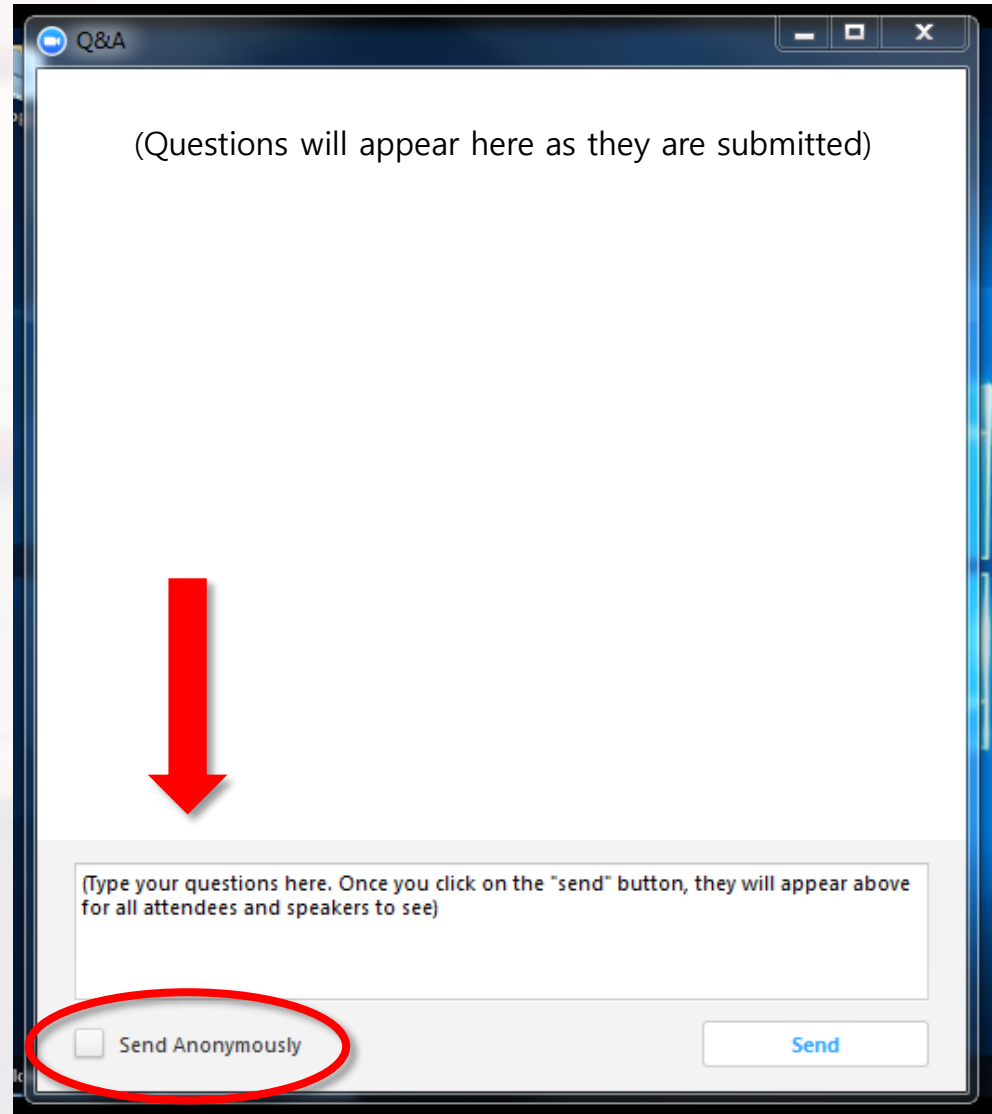
- Hover over bottom of screen (or top)
- Option bar should appear
- Click Q&A button to ask and view questions



HOW TO ASK QUESTIONS (continued)

Q&A

- New window should appear
- Type question in the space provided
- Recommend stating who the question is directed toward
 - e.g., “OAC: What page of the regulations are the categories located?”



The screenshot shows a window titled "Q&A" with standard window controls (minimize, maximize, close). The main area contains the text "(Questions will appear here as they are submitted)". A large red arrow points from this text down to a text input field at the bottom. The input field contains the placeholder text "(Type your questions here. Once you click on the 'send' button, they will appear above for all attendees and speakers to see)". Below the input field, there is a checkbox labeled "Send Anonymously" which is circled in red, and a blue "Send" button to its right.



AGENDA

1:30 pm -

Introduction

Kara Chung, MHSOAC

1:40 pm -

Regulatory Context

Kara Chung

1:55 pm -

Background, Data Best Practices, & Recommendations

Poshi Walker, NorCal MHA, #Out4MentalHealth
Rory O'Brien, NorCal MHA, #Out4MentalHealth

2:25 pm -

County Perspective, Lessons Learned, & Recommendations

Dr. Jei Africa, Marin County

3:00 pm -

Questions & Answers

All

3:50 pm -

Closing Remarks & Follow-Up

Kara Chung

Regulatory Context



BACKGROUND

“Finding Solutions: Helping Counties Comply with Regulations Governing Innovation Projects and Prevention and Early Intervention Programs under the Mental Health Services Act”
(November 2016)

Not all counties are sufficiently equipped to collect all the required demographic information.

Challenge: Asking for information on sexual orientation and gender identity must be handled in a sensitive manner, and not all counties or providers have established appropriate policies and procedures. Complicating this task, it is unclear whether there are best practices governing how to gather this information, particularly for racial, ethnic, religious, and cultural groups that may be less aware or accepting of sexual orientation and gender diversity.

“Finding Solutions” document can be reviewed on the MHSOAC website:
<http://www.mhsoac.ca.gov/document/2017-02/mhsoac-solutions-report-revision-2>



REPORTING REQUIREMENTS: PEI

Section 3560.010

(b) The County shall report the following information as part of the Annual Update or Three-Year Program and Expenditure Plan...

*(5) For the information reported under **subdivision (1) through (4) of this section**, disaggregate numbers served, number of potential responders engaged, and number of referrals for treatment and other services by:*

- | | |
|----------------------|---|
| (A) Age | (E) Sexual Orientation |
| (B) Race | (F) Disability |
| (C) Ethnicity | (G) Veteran Status |
| (D) Primary Language | (H) Gender <ul style="list-style-type: none">• Assigned sex at birth• Current gender identity |



REPORTING REQUIREMENTS: PEI (continued)

“Subdivision (1) through (4)” applies to the following:

- (1) Prevention Programs and Early Intervention Programs
- (2) Outreach for Increasing Recognition of Early Signs of Mental Illness Programs
- (3) Access and Linkage to Treatment Programs
- (4) *Improve Timely Access to Services for Underserved Populations Programs (optional program)*

Section 3560.010(b)(7)

Counties *may* report demographic breakdowns for:

- *Stigma and Discrimination Reduction Programs*
- *Suicide Prevention Programs (optional program)*



REPORTING REQUIREMENTS: INN

Section 3580.010

(a) The Annual Innovative Project Report shall include...

(4) Program information collected during the reporting period [disaggregated] by:

- | | |
|----------------------|---|
| (A) Age | (E) Sexual Orientation |
| (B) Race | (F) Disability |
| (C) Ethnicity | (G) Veteran Status |
| (D) Primary Language | (H) Gender <ul style="list-style-type: none">• Assigned sex at birth• Current gender identity |



SUB-CATEGORIES

Sexual Orientation

- 1. Gay or Lesbian*
- 2. Heterosexual or Straight*
- 3. Bisexual*
- 4. Questioning or unsure*
- 5. Queer*
- 6. Another*
- 7. Number of respondents who declined to answer*

Gender

- 1. Assigned sex at birth:*
 - a. Male*
 - b. Female*
- 2. Current gender identity:*
 - a. Male*
 - b. Female*
 - c. Transgender*
 - d. Genderqueer*
 - e. Questioning or unsure*
 - f. Another*
 - g. Number of respondents who declined to answer*

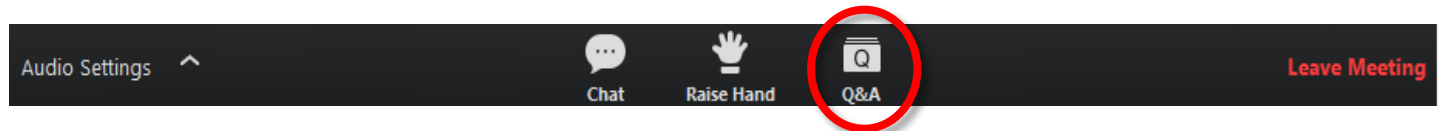
Next: Guest Speakers

Poshi Walker, MSW
Rory P. O'Brien, MSW, MPH

Next: Guest Speaker

Jej Africa, Psy.D.

QUESTIONS & ANSWERS



Common Questions:

- *Will this presentation be sent out to participants?*

Yes, this presentation and any associated documents will be emailed to participants and posted onto the MHSOAC "Resources" webpage. You can also access information from past webinars here. MHSOAC staff will notify Counties when documents from this webinar become available.

www.MHSOAC.ca.gov

- On the website, hover over "Prop 63 / MHSA"
- Click on the link "County Resources"

- What if my question was not addressed during the webinar?

Following the webinar, there will be a document summarizing the Q&A segment. Any submitted questions that were not answered due to time constraints will also be included in the document.

CONTACT INFORMATION

Guest Speakers:

Poshi Walker

LGBTQ Program Director
NorCal Mental Health America
Co-Director of #Out4MentalHealth
PWalker@NorCalMHA.org

Rory O'Brien

LGBTQ Program Coordinator
NorCal Mental Health America
#Out4MentalHealth
ROBrien@NorCalMHA.org

Dr. Jei Africa

Director of Behavioral Health and
Recovery Services, Marin County
JAfrica@MarinCounty.org

MHSOAC Staff:

Kara Chung

Health Program Specialist – PEI
Kara.Chung@MHSOAC.ca.gov

Kayla Landry

Associate Governmental Program Analyst – PEI
Kayla.Landry@MHSOAC.ca.gov

Marcus Galeste

Research Program Specialist – Innovation
Marcus.Galeste@MHSOAC.ca.gov

Sharmil Shah

Chief of Operations
Sharmil.Shah@MHSOAC.ca.gov



MHSOAC Main Line: (916) 445-8696



MHSOAC Website: www.MHSOAC.ca.gov